

## Membership Engagement Guide

Get informed, get engaged, and make your voice heard.



# Successful businesses create successful communities, and we are passionate about both.

At The Chamber, we know that you want a successful business in a thriving community.

In order to achieve that, you need access to the right people, information, and resources to lead your company, as well as opportunities to meaningfully contribute to community growth, progress, and positive change.

The problem is that leading a business is demanding. It's not easy to find and keep the right people, navigate local regulations, attract customers, and adapt to an uncertain and changing economic environment. And with a full plate, addressing big community challenges can feel out of reach, too time consuming, or like your voice will not be heard.

We believe no business leader should have to face these challenges alone. That's why, for more than 80 years, we've helped people just like you be more successful by providing access to the networks, knowledge, and resources you need to thrive.

Our Chamber is home to one of the most diverse, collaborative, and rapidly growing community of business leaders in the region. We invite you to be part of it.

Aaron Nelson
President and CEO
The Chamber



In 2024, The Chamber launched a fiveyear campaign designed to fulfill our vision of being a resilient, globally-recognized community with the talent, infrastructure, and investment needed to drive the success of local employers and support world-class education, public amenities, and thriving downtowns. The Campaign for a Greater Chapel Hill-Carrboro focuses on three initiatives to advance our region.



#### **Our Member Promise**

- **Connect** you to the people, information, and resources your business needs to succeed.
- 2 Advocate for the business interest of our community.
- **Drive Progress and Build Community** through successful community convening, education, and engagement strategies.

#### **Chamber Vision:**

Greater Chapel Hill-Carrboro as a resilient, globally recognized community with the talent, infrastructure, and investment that drives the success of local employers and supports world-class education, public amenities, and thriving downtowns.

#### **Chamber Mission:**

To serve and advance local business interests and build a resilient community where business thrives.

#### Invest in Workforce Development

THE CHALLENGE: Our community boasts one of the nation's highest percentages of adults with advanced degrees and one of the lowest unemployment rates, but the current talent pipeline is broken. Local employers often struggle to find qualified workers, and many residents need better training and access to compelling career pathways.

THE GOAL: Create an employer-led talent pipeline that aligns education and training opportunities with high-demand jobs, increasing the social mobility of all residents while also meeting the workforce needs of employers.

#### Accelerate Small Business Growth and Improve Business Retention and Startup Support

#### THE CHALLENGE:

Entrepreneurs must overcome a series of hurdles to launch and scale their enterprises locally. To make it easier to start and grow a business, we need to better organize the innovation and business support ecosystems.

THE GOAL: Establish a more cohesive system that improves business growth and retention and focuses efforts on starting and growing Black, Latinx, and refugee owned enterprises.

## Increase Housing Supply and Affordability

THE CHALLENGE: Rent for a two-bedroom has increased 29% since 2019 and 52% of Orange County renters are burdened by their housing costs. Orange County has 10,500 more jobs than housing units. We need solutions to dramatically increase housing supply and affordability.

THE GOAL: Add 600 housing units each year to keep up with existing demand and prioritize housing affordability by adding 1,500 units of permanantly affordable housing.



#### **Business After Hours**

This semi-monthly membership gathering offers relationship building and business connections in a social setting.

#### **Women's Networking Events**

Quarterly learning, relationship building, and networking opportunities for women at all stages of their career.

#### **Chapel Hill Young Professionals (CHYP)**

Connecting and supporting member employees ages 40 and under with tailored networking and professional development opportunities.

#### **Black Business Alliance (BBA)**

The Black Business Alliance connects and empowers Black business owners and leaders by fostering connections, amplifying voices, and improving access to essential resources, information, and customers.

#### **Carrboro Business Alliance (CBA)**

Founded in 2014 on the shared belief that "local matters," the CBA is a network of more than 100 local businesses collaborating to help Carrboro thrive. The CBA focuses on advocating for and connecting Carrboro-based businesses.

#### **Policy Event Series**

#### **Economic Forecast**

The purpose of this forum is for Chamber members and friends to receive timely information on the current performance and future predictions of our national, state, regional, and local economies.

#### **Economic Development Update**

A thriving community requires investments. This forum will look closely at economic development throughout Greater Chapel Hill-Carrboro and unpack what projects are underway, why they matter, and what we can expect going forward.

#### **Coffee with Candidates**

This annual breakfast is a convenient and easy way to navigate the legislative lay of the land and connect with candidates running for office.

#### **Policy On Tap**

This discussion series is at the intersection of business and government. Each session will highlight issues that matter to our business community with insights shared by policymakers and experts.



### Ribbon Cuttings and Milestone Celebrations

At The Chamber, we love celebrating member business grand openings, anniversaries, or other special milestones with a ribbon cutting ceremony.

Email Hayley Loftus at hloftus@carolinachamber.org to schedule your promotional celebration!

#### **Signature Events**



#### **Annual Meeting**

Reconnect with 300+ Chamber members and learn about the successful results of Chamber-led efforts over the prior year.

#### **State of the Community Report + Conference**

This annual briefing brings context and analysis to the latest economic, social, housing, workforce, and environmental indicators for the Greater Chapel Hill-Carrboro area.

Breakout sessions offer a deeper dive on critical topics from policymakers and local thought leaders.

#### **Business Excellence Awards**

A celebratory luncheon ceremony where The Chamber honors 20+ exceptional businesses and community leaders for their achievements in and their contributions to the greater Chapel Hill-Carrboro business community.

#### **Government Appreciation Reception**

Join local business leaders in thanking elected officials and local government leaders.

#### **Leadership Chapel Hill-Carrboro**

A cohort-based learning experience designed to inform, develop, connect, and engage emerging leaders in the Greater Chapel Hill-Carrboro area.

#### Inter-City Visit + Leadership Conference

Local business and community leaders travel to a peer community to benchmark projects, learn new approaches, and shape our shared vision for the future. Inter-City is organized every other year. Look forward to our next trip in 2026!

#### **Board Officers**



**Betsy Harris**, Chair Armacell, LLC



**Elie Abou-Rjeileh,** Vice Chair Olmaz Jewelers



Dan Lehman, Immediate Past Chair UNC Health

**Sweta Adkin**, Treasurer & Vice Chair for Finance Adkin CPA PLLC

Jim McNeely, Vice Chair for Government Affairs CertaPro Painters Creighton Blackwell, Chair of the Partnership Coastal Credit Union

Aaron Nelson, Secretary and CEO The Chamber Scott Maitland, Vice Chair for Community Impact Top of the Hill

Robert Saunders, General Counsel Brooks Pierce Law Firm

#### **2025 Board of Directors**

Mayor Jess Anderson, Town of Chapel Hill

**Jesus Avendaño,** Gonzalez Painting and Contracting

**Jes Averhart**, Jes & Co.

La-Tasha Best-Gaddy, Infinity Bridges

**Alex Brandwein,** Brandwein's Bagels

Elizabeth Cheek, Carolina Club

Mayor Barbara Foushee, Town of Carrboro

Rory Gillis,

Triangle Digital Partners

**Dr. Nyah Hamlett,** Chapel Hill-Carrboro City Schools

**Kelly Holcombe,** Blue Cross and Blue Shield of North Carolina

Daniella Jaimes-Colina, Piedmont Health

Jeff Kurtz, Ram Realty

**Anna Latta,** Hendrick Subaru Southpoint

**Joel Levy,** Joel I Levy, CPA, PLLC

**Greg Lewis**, Sycamore at Chatham Mills & 39 West Catering

Chris McClure, UNC Chapel Hill

Earl McKee,

**Orange County Commissioners** 

**Judy Miller,** Good Works Funding

**Jennifer Player**, Habitat for Humanity

**Eliazar Posada**, Posada Strategy Consulting

Caroline Riggsbee,

Pinnacle Financial Partners

Lauren Rivers, Rivers Agency

Michael Rodriguez, Subway

Ray Trapp, Families and Communities Rising

Julia Wright, Enbridge NC

#### **Chamber Staff**



**Aaron Nelson** President & CEO



Jensen Anderson
Director of Community
Engagement and
Assistant to the
President



**Taylor Gay**Business Success
Navigator



**Luke Jackson** Business Support Specialist



Hayley Loftus
Events and
Communications
Coordinator



Gregory Raymond Community Advancement Manager



Aury St. Germain Vice President for Member Success and Engagement



**Jamie Strom**Finance Manager



McKenzie Steagall Director of Programs and Member Engagement



**lan Scott** Vice President for Advocacy

#### **Standing Committees**

#### **Finance Committee**

Ensures The Chamber is financially and operationally equipped to fulfill its mission by providing oversight of budgeting and financial reporting.

#### **Membership Committee**

Shapes strategies and supports efforts to grow The Chamber's network and enhance engagement of existing members. Committee membership is open to all members. If you are interested in volunteering with The Chamber, contact Jensen Anderson.

#### **Nominating Committee**

Evaluates and recommends candidates to serve on the Board of Directors and to fill officer roles on the Board of Directors.

#### **Government Affairs Committee**

Monitors local, regional, state, and federal public policy issues relevant to The Chamber and its members. Recommends legislative priorities and new position statements to the Chamber's Board of Directors. Members are appointed by the Board Chair.

#### **Chamber Connect**

Alternating between breakfast and lunch, Chamber Connect is a brand new quarterly opportunity for Chamber members to meet, network and get an update on Chamber initiatives. Each event will also have time designated for Chamber subgroups to convene and for industry peers to connect.

## Community Leader \$9,875 Annually



Jesus Avendano
Gonzalez Painters & Contractors
Community Leader



Aligning our brand with The Chamber has been a positive experience for Gonzalez Painters & Contractors, elevating our credibility, fostering invaluable community partnerships, and expanding our impact in the region. We view investing in The Chamber as an easy way to solidify our commitment to growth and positive change."

#### Fuel The Chamber's work. Build a resilient community where business thrives.

Community Leader partnerships make The Chamber's vision possible: to be a globally recognized community with the talent, infrastructure, and investment that drives the success of local employers and supports world class education, public amenities, and thriving downtowns.

## And, we'll give you some great perks along the way:

- Platinum Sponsorship recognition with your name and logo at Chamber events all year long
- Your logo on our Major Investors web page, video, and annual membership benefits book
- Eight tickets to each signature event for your team and guests (estimated \$2,160+ value)
- Two Complimentary Member Exclusive promotional e-mails to full membership with social media collaboration posts
- Invitations to C-Suite Community
   Investor Summits
- \$450 off Leadership Chapel Hill-Carrboro registrations
- 25% off Chamber event sponsorship and advertising

## Community Builder \$6,855 Annually

Lead Your Community. Maximize Your Marketing. Leave A Legacy.

The Community Builder Membership is perfect for you if you want your enterprise to be known as a top business leader in the community, known and respected for giving back and leading the charge to make the greater Chapel Hill region a better place to live, work, and play.

## You get all the benefits of membership, **PLUS**:

- Gold Sponsorship recognition at all Chamber events all year long
- Your logo on our Major Investors web page, video, and annual membership benefits book
- Six tickets to each signature event for your team and guests (estimated \$1,620+ value)
- Two Complimentary Member
   Exclusive promotional e-mails to
   full membership with social media
   collaboration posts
- Invitations to C-Suite Community
   Investor Summits
- \$450 off Leadership Chapel Hill-Carrboro registrations
- 25% off Chamber event sponsorship and advertising



Our partnership with The Chamber has been essential in Pinnacle's growth and leadership development. Over the past decade, The Chamber has been an invaluable resource for our marketing efforts, industry knowledge, and community engagement."



Caroline Riggsbee
Pinnacle Financial Partners
Community Builder

## **Business Leader \$4,595 Annually**



The Chamber connects businesses, fosters collaboration, drives economic growth and represents the spirit of all things Chapel Hill-Carrboro. Merritt Properties is proud to be a member partner, and we appreciate The Chamber's dedication to the success of businesses both big and small."

## Invest in The Chamber's Economic & Community Development Efforts.

We work for you!

The Chamber offers more than just community — we're an advocate for you and the success of your business. Let us help you make valuable connections efficiently and access the information you need to make good business decisions.

## You get all the benefits of membership, **PLUS:**

- \$1,200 sponsorship & advertising credit to align your brand with an event or promote your message on our digital communications platforms
- Four tickets to each event for you and your team (estimated \$1,080+ value)
- Invitations to C-Suite Community Investor Summits
- Free Member Exclusive email marketing to full membership with social media collaboration posts
- Promote up to four separate locations
  with enhanced business directory listings
  that display at the top of directory search
  results—enhanced listings include unlimited
  words, photos, linkbacks, and one video link
- Custom research and community data reports



Keith Wallace
Merritt Properties
Business Leader

## **Business Builder \$1,495 Annually**

## Increase Visibility. Grow Your Brand. Get VIP Access for Your Team.

Combine all the benefits of Chamber membership with an effective targeted marketing campaign designed to increase your visibility and brand PLUS extra access for you and your team members.

## You get all the benefits of membership, **PLUS**:

- A \$600 sponsorship & advertising credit to sponsor an event, place an ad on our website, or let us send a Member Exclusive e-mail on your behalf
- Enjoy two complimentary tickets for each event for you and your team to attend and engage (estimated \$540+ value)
- Enjoy four complimentary uses of The Chamber's conference room presented by Louise Beck Properties
- Promote two separate locations
   with enhanced business directory
   listings that display at the top of
   directory search results—enhanced
   listings include unlimited words,
   photos, linkbacks, and one video link
- Complimentary membership mailing address list for one time use



Elie Abou-Rjeileh & Jack Daoud
Olmaz Jewelers
Business Builder



The Chamber has been an incredible source of knowledge and support making us feel welcomed and part of the community as we moved to Chapel Hill and opened our store here."

## Small Business \$855 Annually



# Sweta & Blake Adkin Adkin CPA, PLLC Small Business Member



We trust this Chamber to keep us informed, look out for our interests, and help create an economy and community where our businesses can thrive."

#### Build your reputation. Celebrate your growing business.

Joining the Chamber family offers more than just community; we're an advocate for you and the success of your business. Let us help promote your services, offer recommendations of who you should connect with in our local community, and navigate the complexities of growing your business.

## Get all the benefits of membership, **PLUS**:

- A \$350 sponsorship & advertising credit to sponsor an event, place an ad on our website, or let us send a Member Exclusive e-mail on your behalf
- Let us celebrate your grand opening or anniversary milestone with an enhanced ribbon cutting that includes a social media live tour, invitations to our local community leaders, elected officials, and a press release to our local media outlets
- Enjoy two complimentary uses of The Chamber's conference room presented by Louise Beck Properties
- Shipping internationally?
   Discounted Certificates of
   Origin and Free Sale apply with this membership

## Micro Enterprise \$595 Annually

#### Chamber membership has its benefits:

- Make meaningful new business connections through Chamber programs and quality strategic referrals
- Access to a members-only InfoHub with detailed membership directory including direct contacts
- Free access to professional development programs including training, networking, and policy series forums
- Promotion on The Chamber's online business directory
- Access to high-quality, low-cost healthcare and dental care for your employees and their families with Piedmont Health
- Expertise and guidance on how to apply community data to your business and navigate local regulations
- Host a ribbon cutting or milestone celebration
- Promote your events, job openings, and offer exclusive Chamber member discounts
- Membership in the Carrboro Business Alliance & Black Business Alliance if applicable

## Grow your network. Strengthen your community.

We'll help you connect, grow your brand, and save money while advocating for your success and establishing your reputation as a local business leader.



As a member of the Chamber, we value how they understand and advocate for our specific needs, share crucial development plans, and provide insight on local market prices so we can fine-tune our own growth strategies. Membership also provides opportunities for invaluable peer-to-peer networking and access to business professionals."



Jamie Fiocco
Flyleaf books
Micro Enterprise Member

#### **Community Champions**







#### **Community Investors**

















CHAPELBORO.COM

#### **Platinum Sponsors**























THE CAROLINA INN
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Community Champions and Community Investors are a premier group of corporate citizens that are dedicated to the economic prosperity and progress of our region. They represent the highest level of Chamber investment and their commitment enables The Chamber to innovate and shape a thriving and vibrant region.

### **Gold Sponsors**













### east west partners































